

CERTIFIED IT TECHNICIAN A+

Are you fascinated by the inner workings of technology? Do you have the logic mind required to diagnose, repair and upgrade computers? Perhaps you're ready to qualify as an IT Technician. This programme will help you equip yourself with the required skills and knowledge.

Each module provides you with a set of workplace relevant skills to troubleshoot, repair and upgrade computers, as well as installing and fine-tuning the operating system.



Get the skills and get certified

The A+ international exam demands accuracy and excellent knowledge. Therefore it's wise to invest in quality training so that your chances of success improve dramatically. Qualitas works with lecturers who are qualified and experienced in this field. On completion you will be able to take an international exam at a CompTIA approved testing centre.

You will obtain your international CompTIA A+ certification when you complete the following modules.

Certified IT Technician CompTIA A+	CompTIA A+ 220-801 Essentials
	CompTIA A+ 220-802 Application

Contents of each Module

On completion of both modules below, you are eligible for the CompTIA A+ Certification

SKILLS PROGRAMMES	MODULES / LEARNING AREAS
1. CompTIA A+ 220-801 Essentials 2. CompTIA A+ 220-802 Application	Successful candidates will have the knowledge required to assemble components based on customer requirements, install, configure and maintain devices, PCs and software for end users. On completion you will understand the basics of networking and security/forensics, properly and be able to safely diagnose, resolve and document common hardware and software issues while applying troubleshooting skills.

Exam Objectives 220-801

TOPIC	PERCENTAGE OF EXAMINATION
PC Hardware	40%
Networking	27%
Laptops	11%
Printers	11%
Operational Procedures	11%
TOTAL	100%

Exam Objectives 220-802

TOPIC	PERCENTAGE OF EXAMINATION
Operating Systems	33%
Security	22%
Mobile Devices	9%
Troubleshooting	36
TOTAL	100%

Admission requirements: Grade 10 and prior computer knowledge.